



Rea No: K2020751762

Affiliated to Badminton World Federation

Email: office@badmintonsa.co.za Website: www.badmintonsouthafrica.co.za Facebook @badmintonsouthafrica Twitter @badminton_sa Instagram @badminton.sa

Affiliated to South Africa Sports Commission and Olympic Committee

12 January 2022

Letter of Recommendation

Badminton SA adopted a safeguarding policy to prevent our players and officials against harassment and abuse in our sport after appointing the Guardian as our National Safeguarding Partner during the first quarter of 2021, this after assisting our federation with a confidential matter.

The Guardian has assisted our federation with setting up of the policy implemented by our federation and hosted a number of virtual workshops to cover all the provincial federations and corporates which fall under the Badminton South Africa umbrella thereby upskilling Designated Safety Officers in these structures.

Marc has always been open to us contacting us giving us advice on how to deal with issues and to get the buy in of the provincial and corporate structures by hosting Zoom meetings to explain the rationale of the use of their service.

Roxy, the General Manager of the Guardian, too has been extremely helpful in setting up all the admin requirements which were required by ourselves.

Having worked in sport internationally and understanding the importance of Safeguarding in Sport, the solution offered by The Guardian is essential and smart and the service we were offered and given went above and beyond.

I have absolutely no hesitation recommending The Guardian to assist any Federation with their safeguarding needs. Badminton South Africa has been extremely impressed with their professionalism and understanding of Safeguarding in Sport.

Yours in sport

Gretha Prinsloo President Badminton SA











Badminton South Africa

Affiliated to the Badminton World Federation Affiliated to the South African Sports Confederation and Olympic Committee Phone: 012 663 3292
Email: <u>badmintonsa@mweb.co.za</u>
Website: <u>www.badmintonsouthafrica.co.za</u>
Facebook <u>@badmintonsouthafrica.co.</u>
Twitter <u>@badminton sa</u>
Instagram <u>@badminton.sa</u>



16 April 2020

Letter of Recommendation

Earlier this year allegations of inappropriate behaviour were disclosed to me by a member of our federation. The allegation was that another member had attempted to be inappropriate with her whilst overseas at an international tournament. After contacting various National and International sporting bodies for assistance and no help or clear guidance on the matter, I decided to contact The Guardian whom we were introduced to us at the Jose Foundation Safeguarding in Sport Conference.

I chatted with Marc Hardwick who advised me how to handle the situation. He advised me on what to do and went so far as to send me all the necessary documentation that I needed to conduct a disciplinary enquiry. The enquiry did not go off without some challenges created by the man in question but the way that it was handled by The Guardian was both excellent and reassuring.

I do not believe we could have resolved this matter as effectively and as swiftly as we did if it wasn't for them. Marc was present at the enquiry and has assisted me throughout the process.

I have subsequently asked him to send us a proposal as we would like to appoint The Guardian as our National Safeguarding Partner.

Having worked in sport internationally and understanding the importance of Safeguarding in Sport, the solution offered by The Guardian is essential and smart and the service we were given went above and beyond.

I have absolutely no hesitation recommending The Guardian to assist any Federation with their safeguarding needs. I have been extremely impressed with their professionalism and understanding of Safeguarding in Sport.

Kind regards,

Celeste Coughlan *Chief Operating Officer*Badminton South Africa















